

I have long felt that the cable customer should be able to pick and choose the channels to which they wish to subscribe. In my case, Charter requires us to subscribe to 77 channels, they call it Expanded Basic Cable. We actually watch 9 out of all those 77 channels. Of the 9, 4 are a part of the Expanded Basic service, (those above channel 33) for which we have to pay the more expensive premium. Right now we are paying, with the new increase, \$60.00 per month for the 9 channels that we watch. The cable lines in my development have been in place since 1986, with no line upgrades and the company is still in the same building. Yet, Charter Cable insists that they need the extra income to stay in business. They also include extra (pass-on fees, etc.) that increase the monthly bill. In this day and time, they are so computerized that the number of employees should be minimal.

I feel that you should pay for what you use.

Giving a customer, for instance, 10 channels of the customers choice for an all inclusive \$25.00 a month fee and each additional channel for a set amount (not including their special channels such as HBO or Cinemax, etc.) would be more in line.

I am in favor of customers selecting their individual channels, instead of the packages.

Thank you.